

Directors Office
Chris Conklin, Director;
Emil Wolanin, Deputy Director for Operations;
Haley Peckett, Deputy Director for Transportation Policy;
Maricela Cordova, Special Assistant to the Director, Strategic Projects
Main- 240-777-7170

- Adopt A Road Program and Public Relations Efforts Emily DeTitta, Strategic Communications Manager
- Capital Bikeshare in Montgomery County Sande Brecher, Commuter Services Chief
- Carpooling or Vanpooling Sande Brecher, Commuter Services Chief
- Development/Redevelopment Activities Rebecca Torma, Development Review Chief
- Purple Line Construction Coordination, Shared Streets Maricela Cordova, Special Assistant to the Director, Strategic Projects
- TRiPS Commuter Store/Mobile Store Sande Brecher, Commuter Services Chief
- Transportation Demand Management Programs/Transportation Management Districts –
 Sande Brecher, Commuter Services Chief

Highway Services Richard Dorsey, Division Chief Main-240-777-7623

- Clogged Storm Drains
- Curb and Gutter Repair
- Damaged County Fence Along Roadway
- Debris Pickup
- Erosion Repair
- Guardrail Repair
- Leaf Collection Program
- Mowing
- Pothole Repair
- Road Repair
- Sidewalk/Bikeway Repair
- Sinkhole Repair
- Tree Maintenance/Overgrowth Clearing
- Snow/Ice/Storm Cleanup

Updated: 1/23/2025



Parking

Jose Thommana, Division Chief Main-240-777-8740

- Appeal Parking Tickets/Enforcement
- Hours of Operation/Enforcement/Holiday Parking
- Parking Lot/Garage Maintenance Parking Lot/Garage/On-Street Permits
- Parking Meter Issues
- Residential Parking Program

Traffic

Michael Paylor, Division Chief Main-240-777-2190

- Block Party Street Closure Request
- Intersection Cameras
- Pedestrian, Bicycle, Traffic and Safety Advisory Committee
- Remote Speed Monitoring
- Sight Distance
- Traffic Calming Projects
- Traffic Signs and Markings
- Traffic Studies
- Traffic Signal Repairs/Questions

Transit

Phil McLaughlin, General Manager Main-240-777-5800

- Bus Stop Questions Phil McLaughlin
- FLASH Operations Phil McLaughlin
- Ride On Services Phil McLaughlin
- Senior/Low Income/Disabled/Medical Transportation Programs Sam Oji, Deputy General Manager
- Taxicabs Sam Oji, Deputy General Manager
- Emergency/Disaster Relief Transportation Allan Watts, Depot Chief Gaithersburg or James De la Cruz, Transit Central Communications Chief

Updated: 1/23/2025



Transportation Engineering Joseph Moges, Division Chief Main-240-777-7220

- Bridge/Culvert Inspections
- Transportation Infrastructure Programs (Bikeways/Sidewalks/Roads/Bridges)
- Bus Rapid Transit Development (BRT)
- Drainage Assistance for Residents (DAR)
- New Curb Request
- New Drainage Installation
- New Sidewalk Request, Robert (Bobby) Gonzales, Sidewalk Section Chief
- Right-of-Way/Easement/Real Property Transfers Eric Willis, Engineering Services Manager

Updated: 1/23/2025